Tiera-Lee Bishaw Marquez

Molokai, HI
(808)658-1924
TieraleeBishawMarquez@gmail.com

Professional Summary

Graduate-level Clinical Mental Health Counseling student pursuing professional licensure with a strong commitment to provide ethical, compassionate, and culturally responsive care.

EXPERIENCE

Molokai Community Health Center, Kaunakakai, HI — *Practicum Student*

September 2026 - Present

- Complete supervised clinical training in the behavioral health clinic serving diverse clients across the lifespan.
- Observe and participate in individual counseling sessions, utilizing evidence-based and client-centered counseling approaches.
- Assist with treatment planning, case conceptualization, and ongoing client care coordination.

Molokai Community Health Center, Kaunakakai, HI — *Patient Services Coordinator*

August 2022 - PRESENT

- Managing the front-office operations in a healthcare setting.
- Skilled in patient registration, scheduling appointments, verifying insurance eligibility, and maintaining accurate electronic health records.
- Experienced in handling confidential information in compliance with HIPAA regulations and supporting the delivery of quality care.

EDUCATION

Grand Canyon University, Phoenix, AZ — *Master of Science in Clinical Mental Health Counseling*

January 2024 - Present

- GPA: 3.90
- Alpha Chi National College Honor Society
- Epsilon Honor Club
- Psi Chi International Honor Society in Psychology

University of Hawaii at Hilo, Hilo, HI — *Bachelor's of Arts in Psychology and Communication*

August 2015 - May 2019

SKILLS

- Active listening and empathetic communication
- Rapport building and therapeutic relationship development
- Mental health screening and intake procedures
- Time management and organization
- Insurance verification and authorization processes
- HIPAA compliance and confidentiality
- Customer service and professional communication

Certifications

- **First Aid, CPR, AED**